

Hawkhurst House

Care Suites

Relationship Centred Care™

Statement of purpose

Health and Social Care Act 2008

Hawkhurst House Limited

Cranbrook Road, Hawkhurst, Cranbrook, Kent, TN18 5EF

Telephone: 01580 239170 Email: enquiries@hawkhursthouse.com

Registered in England Number: 10498015 Directors: E. Graham, Dr K. Graham

www.hawkhursthouse.com

Part 1 - The provider's name, legal status, address and other contact details

Including address for service of notices and other documents

Please first read the guidance document *Statement of purpose: Guidance for providers*

Statement of purpose, Part 1

Health and Social Care Act 2008, Regulation 12, schedule 3

The provider's business contact details, including address for service of notices and other documents, in accordance with Sections 93 and 94 of the Health and Social Care Act 2008

1. Provider's name and legal status

Full name¹	Hawkhurst House Limited					
CQC provider ID	1-4445093304					
Legal status¹	Individual	<input type="checkbox"/>	Partnership	<input type="checkbox"/>	Organisation	<input checked="" type="checkbox"/>

2. Provider's address, including for service of notices and other documents

Business address²	20 Cranley Road
Town/city	Walton on Thames
County	Surrey
Post code	KT12 5BP
Business telephone	07710 504116
Electronic mail (email)³	ernie@grahamcare.co.uk

Part 2 - Aims and objectives

Please read the guidance document *Statement of purpose: Guidance for providers*.

Aims and objectives

What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose

1. Hawkhurst House aims to provide care by addressing its residents' physical, emotional and spiritual needs and by promoting the importance of healthy relationships between God, themselves and others. We place the rights of residents at the forefront of our philosophy of care. We aim to provide a happy, secure environment and congenial surroundings for every resident. We aim to ensure that each person is recognised as an individual whose care and attention is provided to meet their specific physical and emotional need.
2. It is our objective that those residents who live at Hawkhurst House should do so with dignity, have the respect of those who support them, be entitled to live a full and active life and have the fundamental right to self-determination and individuality enabling them to achieve their full potential. This is best achieved by sensitive recognition and nurturing of that potential in each individual and understanding that this may change with time. In order to ensure that this happens; each resident's care will be planned individually.
3. The care is not to be institutionalised by the requirements of the staff. All human and basic rights are to be accorded to all residents in our care without discrimination.
4. Residents are encouraged to bring their own individuality to share with others and to pursue their own interests and relationships. Hobbies and leisure interests are encouraged and facilitated. Programmes of activities will be provided to encourage mental alertness, self-esteem, and social interaction with other residents.
5. In terms of risk assessment, those residents who are deemed competent to judge risks themselves are free to make their own decisions as long as they do not threaten the safety of themselves or others.
6. Staff must respect personal rights and privacy, and should be responsive to individual needs. In support of our 'whole person care' ethos, emotional and spiritual support is considered vital to the general well-being of each resident.
7. The staff must be sensitive to the residents' ever-changing needs, which may be medical / therapeutic (for physical and mental welfare), psychological, spiritual, emotional or social.
8. The service has been established with a quality-orientated approach to the business and a high degree of quality awareness is developed through all levels of staff training and management. The aim of these measures is to continually improve the quality of the service offered to our clients.
9. Within Hawkhurst House, we have adopted "Relationship Centred Care" as our principal approach to care provision. We seek to integrate this into all aspects of

our operations, with the aim of building stronger relationships between people who will use our services, staff, relatives, friends, etc. The concept of “Relationship Centred Care” takes the well-established concept of ‘Person Centred Care’ one step further with the recognition that to enable people who will use our services to be happy and fulfilled, we need to understand their past and present relationships with others. It is not just their relationships with staff that are important but also their relationships with family members and other care professionals. In short, “Relationship Centred Care” reflects the importance of interactions among people and recognises that these provide the foundation of any therapeutic care activity.

Box will expand if completed using a computer

Part 3 - Location(s), and

- the people who use the service there
- their service type(s)
- their regulated activity(ies)

Fill in a separate part 3 for each location

The information below is for location no.:	1	of a total of:	1	locations
--	---	----------------	---	-----------

Name of location	Hawkhurst House
Address	Cranbrook Road Hawkhurst Cranbrook Kent
Postcode	TN18 5EF
Telephone	07710 504116
Email	manager@hawkhursthouse.com

<p>Description of the location</p> <p>(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)</p>
<p>Hawkhurst House is a purpose built development with 62 care suites on the ground and second floors. Each suite has its own front door with a letterbox and they all benefit from the secure entrance to the building. All of the accommodation has en-suite facilities and state of the art bathing and communal areas.</p>

No of approved places / overnight beds (not NHS)	<p>Up to 54 residents will be able to occupy the accommodation with a nursing home agreement (in which the care and accommodation are purchased together).</p> <p>We have the policies, procedures, equipment and training in place to maintain infection control and support the care needs of residents during their isolation period. We are able to deliver this service without increasing the risk of infection to our staff, visitors or our residents who are not isolating.”</p>
---	---

CQC service user bands				
The people that will use this location ('The whole population' means everyone).				
Adults aged 18-65	<input checked="" type="checkbox"/>	Adults aged 65+	<input checked="" type="checkbox"/>	
Mental health	<input type="checkbox"/>	Sensory impairment	<input type="checkbox"/>	
Physical disability	<input checked="" type="checkbox"/>	People detained under the Mental Health Act	<input type="checkbox"/>	
Dementia	<input checked="" type="checkbox"/>	People who misuse drugs or alcohol	<input type="checkbox"/>	
People with an eating disorder	<input type="checkbox"/>	Learning difficulties or autistic disorder	<input type="checkbox"/>	
Children aged 0 – 3 years	<input type="checkbox"/>	Children aged 4-12	<input type="checkbox"/>	Children aged 13-18 <input type="checkbox"/>
The whole population	<input type="checkbox"/>	Other (please specify below)	<input type="checkbox"/>	

The CQC service type(s) provided at this location	
Acute services (ACS)	<input type="checkbox"/>
Prison healthcare services (PHS)	<input type="checkbox"/>
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	<input type="checkbox"/>
Hospice services (HPS)	<input type="checkbox"/>
Rehabilitation services (RHS)	<input type="checkbox"/>
Long-term conditions services (LTC)	<input type="checkbox"/>
Residential substance misuse treatment and/or rehabilitation service (RSM)	<input type="checkbox"/>
Hyperbaric chamber (HBC)	<input type="checkbox"/>
Community healthcare service (CHC)	<input type="checkbox"/>
Community-based services for people with mental health needs (MHC)	<input type="checkbox"/>
Community-based services for people with a learning disability (LDC)	<input type="checkbox"/>
Community-based services for people who misuse substances (SMC)	<input type="checkbox"/>
Urgent care services (UCS)	<input type="checkbox"/>
Doctors consultation service (DCS)	<input type="checkbox"/>
Doctors treatment service (DTS)	<input type="checkbox"/>
Mobile doctor service (MBS)	<input type="checkbox"/>
Dental service (DEN)	<input type="checkbox"/>
Diagnostic and or screening service (DSS)	<input type="checkbox"/>
Care home service without nursing (CHS)	<input type="checkbox"/>
Care home service with nursing (CHN)	<input checked="" type="checkbox"/>
Specialist college service (SPC)	<input type="checkbox"/>
Domiciliary care service (DCC)	<input type="checkbox"/>
Supported living service (SLS)	<input checked="" type="checkbox"/>
Shared Lives (SHL)	<input type="checkbox"/>
Extra Care housing services (EXC)	<input type="checkbox"/>
Ambulance service (AMB)	<input type="checkbox"/>
Remote clinical advice service (RCA)	<input type="checkbox"/>
Blood and Transplant service (BTS)	<input type="checkbox"/>

Regulated activity(ies) carried on at this location		
Personal care	<input checked="" type="checkbox"/>	
Registered Manager(s) for this regulated activity: Mr Christopher Walton-Turner		
Accommodation for persons who require nursing or personal care	<input checked="" type="checkbox"/>	
Registered Manager(s) for this regulated activity: Mr Christopher Walton-Turner		
Accommodation for persons who require treatment for substance abuse	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	<input checked="" type="checkbox"/>	
Registered Manager(s) for this regulated activity: Mr Christopher Walton-Turner		
Assessment or medical treatment for persons detained under the Mental Health Act	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Surgical procedures	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Diagnostic and screening procedures	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Management of supply of blood and blood derived products etc	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Termination of pregnancies	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Services in slimming clinics	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Nursing care	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Family planning service	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		

Statement of purpose

Health and Social Care Act 2008

Part 4

Registered manager details

Including address for service of notices and other documents

Please first read the guidance document *Statement of purpose: Guidance for providers*

The information below is for manager number:	1	of a total of:	1	Managers working for the provider shown in part 1
--	---	----------------	---	---

1. Manager's full name	Mr Christopher Walton-Turner
-------------------------------	------------------------------

2. Manager's contact details	
Business address	Hawkhurst House Cranbrook Road Hawkhurst
Town/city	Cranbrook
County	Kent
Post code	TN18 5EF
Business telephone	07741 577738
Manager's email address¹	
manager@hawkhursthouse.com	

¹ Where the manager has agreed to service of notices and other documents by email they will be sent to this email address. This includes draft and final inspection reports on all locations where they manage regulated activities.

Where the manager does not agree to service of notices and other documents by email they will be sent by post to the provider postal business address shown in Part 1 of the statement of purpose. This includes draft and final inspection reports on all locations.

Please note: CQC can deem notices sent to manager(s) at the relevant email or postal address for service in this statement of purpose as having been served, as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents to registered managers.

3. Locations managed by the registered manager at 1 above	
(Please see part 3 of this statement of purpose for full details of the location(s))	
Name(s) of location(s) (list)	Percentage of time spent at this location
Hawkhurst House, Cranbrook Road, Hawkhurst, Kent, TN18 5EF	100

4. Regulated activity(ies) managed by this manager		
Personal care	<input checked="" type="checkbox"/>	
Accommodation for persons who require nursing or personal care	<input checked="" type="checkbox"/>	
Accommodation for persons who require treatment for substance abuse	<input type="checkbox"/>	
Accommodation and nursing or personal care in the further education sector	<input type="checkbox"/>	
Treatment of disease, disorder or injury	<input checked="" type="checkbox"/>	
Assessment or medical treatment for persons detained under the Mental Health Act	<input type="checkbox"/>	
Surgical procedures	<input type="checkbox"/>	
Diagnostic and screening procedures	<input type="checkbox"/>	
Management of supply of blood and blood derived products etc	<input type="checkbox"/>	
Transport services, triage and medical advice provided remotely	<input type="checkbox"/>	
Maternity and midwifery services	<input type="checkbox"/>	
Termination of pregnancies	<input type="checkbox"/>	
Services in slimming clinics	<input type="checkbox"/>	
Nursing care	<input type="checkbox"/>	
Family planning service	<input type="checkbox"/>	

5. Locations, regulated activities and job shares
<p>Where this manager does not manage all of the regulated activities ticked / checked at 4 above at all of the locations listed at 3 above, please describe which regulated activities they manage at which locations below.</p> <p>Please also describe below any job share arrangements that include or affect this manager.</p>
N/A