

Residents with Tenancy Rights and Residents with Care Home Agreements

All care staff members must sign to say that they have read and understood the information below.

We provide accommodation, care and support to residents living under two different types of legal agreements:

1. Tenancy agreements
2. Care Home agreements.

Most of our residents live in their own care suite under a private tenancy agreement. This means that their care suite is their personal home and they have choice over who they would like to provide their personal care and over who provides their food.

For those who have chosen us to provide their personal care and/or food, it is important that we recognise that we are providing these services to people in their own homes.

It is important that we treat those living in a care suite as we would if we were providing care to someone in a private home away from the site. We must never indicate that they will be asked to move-out if we are unable to meet their care needs or if they chose another provider.

On the other hand, residents living under a care home agreement receive a combined package of services which comprises everything they need – accommodation, personal care, food, drink, and domestic support. They do not have choice over who provides these services while living under this agreement.

We hope that this explains the difference between:

1. Residents with tenancy rights who choose to have their care and/or food provided by us, and;
2. Residents who live under a care home agreement.

However, if you do not understand, please discuss this with your manager. Once you are happy that you understand the above, please sign and date below:

Signature:	
Name:	
Job Title:	
Date:	